



ROLE TITLE:	Outreach Worker	
REPORTING TO:	Family Centre Manager	
LOCATION:	Stanwell Family Centre	
HOURS:	27.5 hours per week (flexible working pattern to be agreed)	
SALARY:	£12.97 per hour	
CLOSING DATE:	15 th October 2021	INTERVIEW DATE: 27 th October 2021

Surrey Care Trust is a local charity that helps people to improve their skills for life, work and learning through counselling, education, mentoring and volunteering. Our programmes support disadvantaged families in improving their chances in life. Through our programmes we are enabling people throughout Surrey to overcome the disadvantage of low skills, poor educational achievement, limited opportunities and tough financial circumstances.

We offer a broad range of programmes - support for families and their children aged 0-11yrs at our **Stanwell Family Centre**; offering vulnerable and challenging young people an alternative approach to education at our **STEPS** learning centre; a free and independent youth **counselling** service for young people aged 16 – 25; **mentoring** young people and adults to help them gain confidence and make positive changes; working to bring the community together and taking action on local issues with our **Stanwell Local Conversation** project; helping young people get back to work with our **Steps2Work** programme; working with the long term unemployed on our Lottery/ESF funded **Alliance and Aspire** programmes ; and creating a different environment for people to learn new skills and give something back to society on our **Swingbridge Community Boats**.

Our Vision

Surrey to be a place where vulnerable and excluded families are given the opportunity, skills and support to achieve their potential and make a positive contribution.

Our Mission

To tackle disadvantage, social exclusion and hardship in local communities. To reach out to families to equip them with the skills to improve their economic situation, to reduce social isolation and break the cycle of disadvantage.

Overall purpose of the role

To ensure that all parents and carers in the Surrey Care Trust Family Centre reach area have access to Early Help (families able to access the right help at the right time) support they need to get involved with their children's development, health, learning and well-being and to give the best possible start in life.

Duties and Responsibilities

- Manage a case load working in partnership with agencies to provide integrated and structured interventions, giving advice, information and practical and emotional support to families
- To undertake direct work with children and their families who are assessed as requiring level 2 to 4, both at the centre and in the home environment for targeted or early help services, offering timely support and interventions to address identified needs
- To work with a certain number of families who meet the Level 4 criteria which will be time limited and task focussed. Using step up and step down approaches, supporting social care where appropriate
- To provide early help support for the family, using a variety of interventions including motivational interviewing, solution focused approaches and accredited parenting strategies
- To deliver 1:1 evidence based parenting programmes of support to achieve best outcomes for families and priority groups and record observations on electronic systems to the agreed standards and within agreed timescales
- To plan, deliver and evaluate targeted services within the Family Centre and community venues
- To deal effectively with challenging situations and the ability to be proactive to motivate and create change with complex family situations
- To convene, chair, minute take for multi-agency meetings as Lead Professional
- To maintain accurate records of all interventions and communications, including assessment, plans, chronologies, reviews and outcomes electronically.
- To develop community knowledge and links for the benefit of children and their families and the development of the Family Centre service

PLEASE NOTE YOU ARE REQUIRED TO UNDERTAKE DBS CLEARANCE FOR THIS ROLE

ESSENTIAL	DESIRABLE
Education, Training and Work Qualifications	
NVQ Level 3 in childcare, health, education, social care or equivalent	Knowledge of issues in Health for children and families
Good level of education with excellent literacy, numeracy skills	Clear understanding of the value and process of monitoring and evaluation
Relevant Experience	
Experience of working with families including experience of home visiting and case load management	Can identify and develop ideas relevant to the needs of the Family Centre
Knowledge	
Knowledge of child development, Early Years and Early Years services	Working in a voluntary or paid capacity in a community setting e.g/ residents' association, community group, playgroup, etc.
Knowledge and training in Safeguarding children	Has vision, enthusiasm, good self-presentation, determination, dedication and a sense of humour
Knowledge or experience of facilitating parenting programmes	Is able to work constructively as a member of a team
Knowledge of TAF, CIN, CP and Early Help process	Occasional evening work (advance notice given)
Skills and Expertise	
Understanding the impact of social deprivation and disadvantage to children	
Clear understanding of equal opportunities issues and is able to relate this into practice	
Has good communication skills and IT skills including use of Microsoft Office	
Willingness to travel as required	
Commitment to continuous training and professional development	

For an initial discussion about this role please contact Christine Cudmore at the Family Centre on: 01784 241407 or/ Email: Christine.cudmore@surreycaretrust.org.uk

To submit an application please complete an application form found on the Website and send it to recruitment@surreycaretrust.org.uk Closing date for applications is **midnight, 15th October 2021**